

Nexus Health

Patient • مریض

یہ کتابچہ آپ کو سسٹم استعمال کرنا سکھاتا ہے

pk-patients.nexushealth.org.uk

Orange means the computer suggests — you always decide.

Guide v1.16.1 • 22 August 2026

Nothing you click can break it. Nexus Health support — support@nexushealth.org.uk

Getting started

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شروعات

? For booking and seeing your own visits

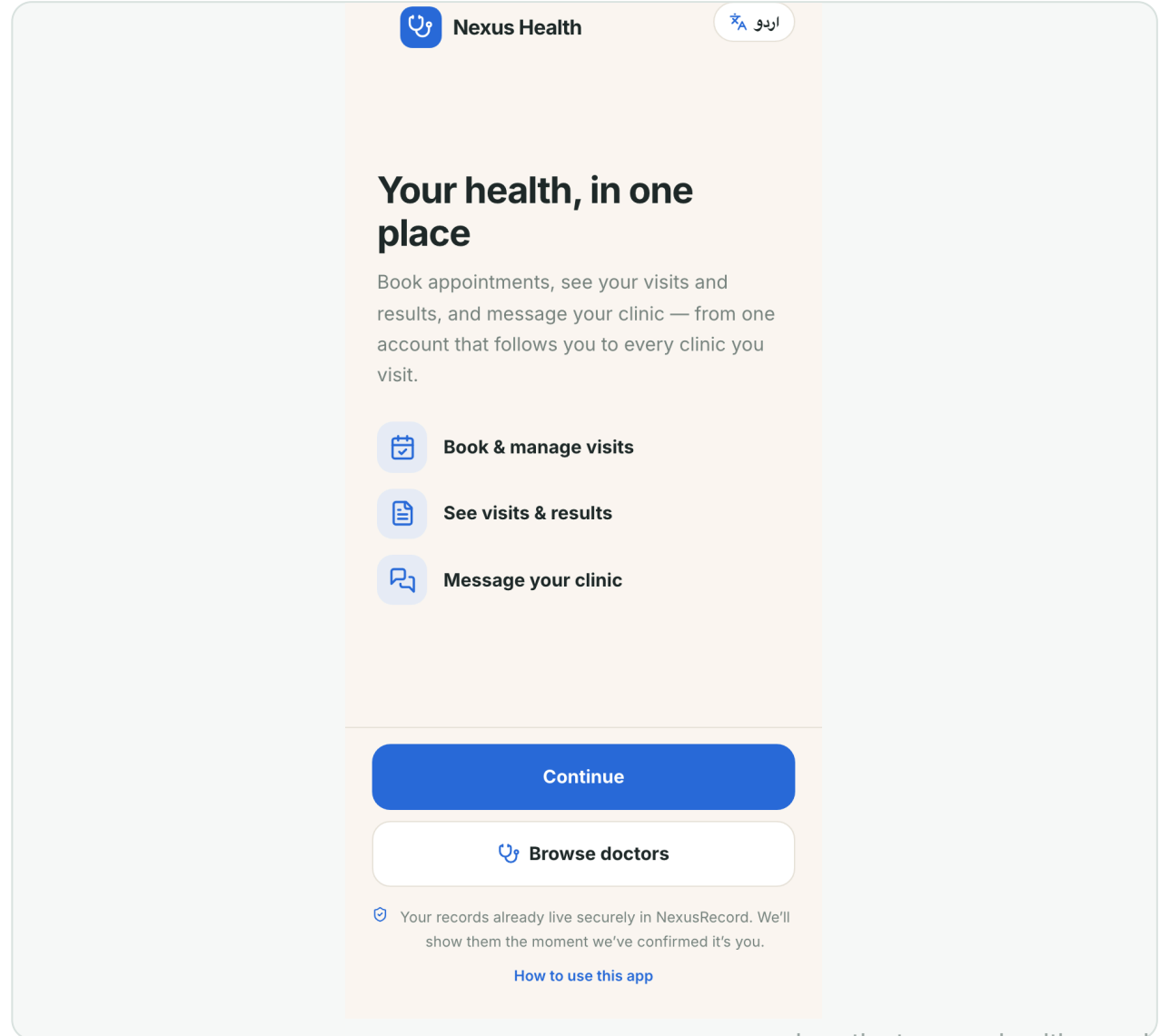
اپنی بکنگ اور وزٹ دیکھنے کے لیے

1 Open pk-patients.nexushealth.org.uk on your phone

اپنے فون پر یہ پتہ کھولیں

2 Press اردو at the top to read in Urdu

اردو میں پڑھنے کے لیے اوپر اردو دبائیں



You need an email address

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ای میل ضروری ہے

? There is no password — a code is emailed to you

پاس ورڈ نہیں — کوڈ ای میل پر آتا ہے

1 Type your email address

اپنا ای میل لکھیں

2 No email? Ring the clinic and they will book you

ای میل نہیں؟ کلینک کو فون کریں

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 Nexus Health

Enter your email

We'll send you a one-time code to sign in — no password needed.

Send me a code

 Secure one-time code sent by email · no password

 You're signing in to your own account — your records follow you to every clinic.

Type the code

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کوڈ درج کریں

? The code proves it is you

کوڈ ثابت کرتا ہے کہ یہ آپ ہیں

1 A 6-digit code arrives by email

چھ ہندسوں کا کوڈ ای میل پر آتا ہے

2 Nothing arrived? Wait a minute and send again

نہ آئے تو ایک منٹ بعد دوبارہ بھیجیں

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Check your email

We sent a 6-digit code to
ayesha.khan@example.com.

1

2

3

4

5

6

Code sent. It can take a minute to arrive.

Verify & continue

Send a new code in 28s

Pick a time

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وقت منتخب کریں

? For choosing a time that suits you

اپنی سہولت کا وقت چننے کے لیے

1 Choose who you want to see, then See available times

معالج منتخب کریں، پھر See available times

2 Tap the time you want

مطلوبہ وقت پر ٹیپ کریں

The screenshot displays the Nexus Health app interface for booking a consultation. At the top, there is a back arrow and a profile card for Dr Ahmad, marked with 'AH' and '1 clinic'. Below this, the section 'WHERE YOU CAN BOOK' is visible. It features a card for 'Example Clinic' with a location pin icon, stating 'Next available in 108 days'. Underneath, it specifies 'In person · 1' and includes a 'Hide times' button with a calendar icon and an upward arrow. A date selector shows 'Tue 08 Dec', and a time slot of '9:20 am' is highlighted.

Confirm it

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تصدیق کریں

? Picking a time does NOT book it

صرف وقت چننے سے بکنگ نہیں ہوتی

1 Check the time and the clinic name

وقت اور کلینک کا نام دیکھ لیں

2 Press Confirm to book

بک کرنے کے لیے Confirm دبائیں

The screenshot displays the booking confirmation screen for Dr Ahmad. At the top, there is a back arrow and a profile card for Dr Ahmad with the initials 'AH' and '1 clinic'. Below this, the text 'WHERE YOU CAN BOOK' is visible. A card for 'Example Clinic' shows 'Next available in 108 days' and 'In person · 1'. A 'Hide times' button is present. The selected date is 'Tue 08 Dec' and the selected time is '9:20 am'. A large blue button at the bottom reads 'Confirm 9:20 am at Example Clinic'.

You are booked

بکنگ ہو گئی

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? The clinic sees it straight away

کلینک کو فوراً نظر آ جاتا ہے

1 A confirmation is emailed to you

تصدیق ای میل پر آتی ہے



You're booked in

We've sent a confirmation to ayesha.khan@example.com.

**Tue 8 Dec · 9:20 am**

Dr Ahmad · Example Clinic



Confirmation sent to ayesha.khan@example.com

 **Add to calendar**

View your appointments

Back to home

Your appointments

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آپ کی اپائنٹمنٹس

? For seeing and cancelling what you booked

اپنی بکنگ دیکھنے اور منسوخ کرنے کے لیے

1 Cancel here if you cannot come

نہ آسکیں تو یہاں سے منسوخ کریں

2 Too late to cancel online? Ring the clinic

دیر ہو جائے تو کلینک کو فون کریں

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Messages from the clinic

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کلینک کے پیغامات

? For anything the clinic sends you — reminders and results

کلینک کی طرف سے یاد دہانیاں اور نتائج

1 Unread messages are marked

نہ پڑھے پیغامات پر نشان ہوتا ہے

2 This is not a chat — ring the clinic if you need an answer

یہ چیٹ نہیں — جواب چاہیے تو کلینک کو فون کریں

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Your records

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آپ کا ریکارڈ

? For seeing what is held about you, and asking for it to be removed

اپنا ریکارڈ دیکھنے اور حذف کرانے کی درخواست کے لیے

1 Your record follows you to every clinic you visit

آپ کا ریکارڈ ہر کلینک میں ساتھ چلتا ہے

2 A deletion request goes to the clinic to carry out

حذف کرنے کی درخواست کلینک کو جاتی ہے

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